

Papplewick Pumping Station

Access Policy Statement



1. The Pumping Station's Access mission

Those responsible for Papplewick Pumping Station, the Trustees and Staff, undertake to make every effort to ensure they will not unreasonably exclude anyone from accessing the Pumping Station, its collections, activities, goods, facilities or services or any employment opportunities that they offer.

2. Our definition of Access

We recognise access as something which is made possible when physical, cultural, social, financial, intellectual, psychological and emotional barriers to learning from and enjoyment of the Pumping Station are removed, reduced, or overcome.

3. Our commitment to accessibility

3.1 Our commitment is long term and our aim is to achieve the optimum level of access to the Pumping Station and its collections within the bounds of the Pumping Station's listing as a Scheduled Ancient Monument. We wish to enable the widest possible spectrum of people from all sections of the community to enjoy independent use of the museum's public facilities.

3.2 Taking into account our listing status, our policy is to build accessibility into everything that we do to develop and improve the Pumping Station. Where possible we undertake specific projects to eliminate barriers to access which we identify at the Pumping Station. We consider:

- **Physical accessibility** – the ability of people with physical disabilities to reach and appreciate every part of the Pumping Station. The needs of the elderly and those caring for young children are considered as physical access issues.
- **Sensory accessibility** – whether those with impaired vision or hearing can enjoy and appreciate the Pumping Station, its working machinery and landscaped grounds.
- **Intellectual access** – whether people with learning disabilities can engage with and enjoy the Pumping Station.
- **Cultural access** – the needs of people for whom English is not a first language, or whose background knowledge of English history and culture may be limited.
- **Emotional and attitudinal access** – whether the Pumping Station's environment and staff/volunteers are welcoming to visitors from all sections of the community.

3.3 We adhere to intergenerational equality. To protect the right of future generations to enjoy the Pumping Station and its collections we ensure that the steam plant is not steamed excessively and is well maintained. Where necessary some objects may not be operated or will have restricted handling.

3.4 The museum's website will continue to be accessible to disabled people including those who may be using it with the help of special equipment.

3.5 The Pumping Station will continue to provide alternative means of access (be it physical or intellectual) to its users i.e. big print guides, film & images of difficult to access locations, wheel chairs etc.

3.6 The Pumping Station holds 16 steam days for to the general public a year. When not in steam it is open for viewing each Sunday throughout the year. The Pumping Station is also open during the week for pre-booked group visits and is also available for wedding ceremonies.

3.7 We will regularly assess our access provision and will look to make improvements where possible and seek professional advice and training when required.



Geoffrey C Bond OBE DL
Chairman

Date: 09-04-2014